



Online Certificate Course to Build Capacity For Do It Yourself NABH Entry Level Program

17-18 April 2021 (Saturday-Sunday)

National Productivity Council
(Under DPIIT, Ministry of Commerce & Industry, Govt. of India)



Dr. Narayan Pendse,
Vice President, Fortis Healthcare Ltd.



Dr. Narendra Saini,
Senior Microbiologist,
Max Super Specialty Hospital, Vaishali



Dr. Shyama Nagarajan
Managing Director,
SahaManthran Pvt Ltd

**Registration Fee
Rs 10,750**

FOR REGISTRATION TO THE ONLINE CERTIFICATE COURSE
please visit us at:
<https://www.npcindia.gov.in/NPC/User/webinarpage>

E-certificate would be issued to the participants

Contact person: Mr. Mayank Verma, Assistant Director, NPC | email: mayank.verma@npcindia.gov.in

Title: E-learning Course on Build Capacity For Do-It-Yourself Nabh Entry Level Program

Objectives of the Program:

- Hospitals, especially small HCOs, who cannot spend huge amounts to hire consulting services, get uniquely equipped with the knowledge to embark on their NABH journey at least possible cost.
- To build capacity of the participants to apply standardized quality care methods.
- To provide standard NABH document templates, forms and formats required for entry level NABH accreditation as per the latest standards (5th Edition).

About e-learning Course

Module A: The Quality Management System (QMS) introduces the attendees to the NABH processes and details as to how a Small / Health Care Organization (SHCO/HCO) can start their NABH journey and lay down Quality Management Systems (QMS).

Module B: Infection Control and Patient Safety Standards focus on implementing workplace practices to improve patient and employee safety by improving infection control and assessing patient risks.

Pedagogy to be used:

- i. Online lectures by eminent and experienced faculty of NPC and SahaManthran who are serving as assessors in the industry.
- ii. Live interaction with the faculty during the lectures WhatsApp group/ FAQ portal for continued support
- iii. Sharing of templated PPT for in-house regular training as regards NABH and its chapters Sharing of templated documents and formats as per NABH compliance

Webinar Coverage:-

MODULE A: QMS	
9:00-9:30hrs	<ul style="list-style-type: none">• Introduction to the course• Pre-Test (Enrollment Mandatory)
9:30-11:00hrs	<ul style="list-style-type: none">• QMS-Licensing, Accreditation and Grading• NABH certification and its chapters• Gearing your hospital for NABH
15 min tea break	
11:15-13:30hrs	<ul style="list-style-type: none">• SOPs for NABH• Quality indicators for NABH
1 Hour Lunch Break	
14:30-16:30hrs	<ul style="list-style-type: none">• Forms, formats for data collection• Data analysis and decision matrices• Use of Self–assessment tool kit for NABH
15 min tea break	
16:45-18:30hrs	<ul style="list-style-type: none">• Root cause analysis and CAPA for NABH• Documentation around NABH
MODULE B: Infection control and Patient Safety	
9:00-11:00hrs	<ul style="list-style-type: none">• Hospital hygiene, Infection prevention and control• Workplace practices to protect the patient from Hospital Acquired Infections• Healthcare workers' occupational exposure to infectious diseases
15 min tea break	

11:15-13:30hrs	<ul style="list-style-type: none"> • Enhanced infection control precautions & practices • Infection Control Management/ Sterilization practices • BMW management
1 Hour lunch break	
14:30-16:30hrs	<ul style="list-style-type: none"> • Concept of Patient safety—Ethical & Legal issues • Safety of Equipment • Safety of Care & Pharmacotherapy
15 min tea break	
16:45-18:00hrs	<ul style="list-style-type: none"> • Risk assessment of patients and occupational safety • Elective Patient shifting and transferring-intra and extramural • Disaster management and Patient Safety
18:00- 18:30hrs	<ul style="list-style-type: none"> • Final Exam (minimum passing score= 70%) • Concluding Remarks

Speakers Profile

Speaker 1: Dr Shyama Nagarajan:

Dr Shyama Nagarajan is a medical Graduate, equipped with dual Masters degree in Hospital Administration from All India Institute of Medical Sciences, and Public Health from National Board. She has had multi- faceted experience in last 25 years from prestigious public and private organizations including multi-lateral agencies and other donor partners. She has undertaken NABH, ISO assessments, grading and provided consulting services to over 2000 Health Care Organizations.

Speaker 2: Dr Narayan Pendse:

Dr Narayan Pendse is a medical graduate, MD Radiology, equipped with a MPH from University of London. He is currently the Vice President – Medical Strategy & Operations and leading the HIS (Clinical and Nursing) at Fortis Healthcare Ltd. He is also a Principal Assessor and Lead Faculty with NABH.

Speaker 3: Dr Narendra Saini:

He is a Senior Microbiologist and NABH + NABL Assessor Currently working with Max Super Specialty Hospital, Vaishali as Infectious disease expert. He was also the IMA Secretary General

Key Learnings

- The participants / hospitals of this course will be able to understand and implement the NABH Entry-Level requirements and begin the NABH accreditation journey on their own.
- Improved patient care safety and quality in Hospitals.
- Make SHCOs self-sufficient in their quality initiatives.

The relevant details about the course:

Registration Fees: 10,750 (including taxes)

Registration Link:

**[https://www.npcindia.gov.in/NPC/User/webinar
page](https://www.npcindia.gov.in/NPC/User/webinar/page)**

Webinar Date: 17-18 April 2021

Time: **9:30-6:30**

Total Time: 18 Hours

Contact details:

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